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MESSAGE FROM THE CALTRANS DIRECTOR

Thank you for reading the second issue of *The Mile Marker: A Caltrans Performance Report*. We are improving the ways we do business at Caltrans, and the *Mile Marker* is one of them. We are striving to provide policymakers and the public with greater transparency and accounting of the department's performance. Since we published the last issue, we've developed an updated mission and vision. Our old

mission statement, "Caltrans improves mobility across California" was concise, but it did not reflect our diverse transportation expertise and breadth of responsibility. Our new mission statement better describes our activities and our purpose. It clearly articulates why we exist, to "provide a safe, sustainable, integrated and efficient transportation system to enhance California's economy and livability." In this issue, you will find data and stories on how we are performing in areas that will help us achieve our mission. We are also adopting revised goals, which you will see on page 36. Our new goals will drive much of the content in the *Mile Marker's* future issues, and they will help us better achieve our new mission and vision. These goals focus on the safety and health of Californians, sustainability, stewardship, system performance, and organizational excellence.



On the cover: The new rock shed on State Route 1 in Monterey County helps protect motorists and maintenance workers from falling rocks. The rock shed is the only roadway structure of its kind in the nation.

This page: The award-winning new Pitkins Curve Bridge and Rain Rocks rock shed on State Route 1 help keep this vital stretch of highway open during landslides and rockfalls.

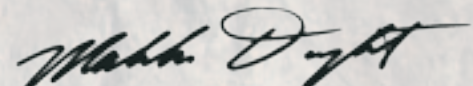
To view the interactive, electronic version of the *Mile Marker*, visit www.dot.ca.gov.

As we work to become a more modern transportation department, transparency and accountability will be part of our foundation. We want to increase the public's trust in the Department and engage the public and our transportation partners in how we can improve. We also want to continue to provide a world-class transportation system for travelers and goods in California, which we can only achieve through partnerships with other agencies at all levels, from federal, state, tribal, and local governments to grassroots organizations. Transparency and collaboration with our partners will help us achieve our new mission.

Caltrans isn't just responsible for the state highway system. We are providing leadership on a comprehensive California transportation system—one that provides our state's residents and visitors with an integrated system connecting regions and communities and moving people and goods as efficiently as possible. This multimodal system will meet the mobility needs of all Californians in a sustainable way.

California is changing, and Caltrans is working to enhance the economy and livability in the state by making smart transportation improvements and investments. We want to make sure we are not only being transparent and communicating our performance in a way that everyone can understand, but we also want to make sure we are sharing our performance in areas that matter to our readers. I encourage you to take a few minutes to respond to our short reader survey. The survey is available at https://www.surveymonkey.com/s/Mile_Marker.

The *Mile Marker* is still in its infancy, and as Caltrans advances, you may also notice changes in the report. What will not change, however, is our commitment to our employees and stakeholders: to provide a transparent and accurate accounting of our performance and do it in a way that the public can understand. Thank you and enjoy the latest issue of *The Mile Marker: A Caltrans Performance Report*.


Malcolm Dougherty

Please take the *Mile Marker* reader survey by scanning the QR code or visiting https://www.surveymonkey.com/s/Mile_Marker.

